

Kranken Signs Vehicle Wrap Warranty Statement:

The following warranty statement applies to products offered and services performed by Kranken Signs in regard to their vehicle wrap and graphic service. Kranken Signs offers a comprehensive 12-month in-house warranty on all vehicle wrap and graphic products.

The warranty covers all major defects in installation and materials during the period of coverage, and includes removal of failed materials, generation of exact replacement materials, printing and installation as needed. Claims to this warranty must be started within the 12-month warranty period and are subject to investigation and approval by an authorized Kranken Signs representative. This warranty is to cover the advertising value of graphic wrap and does not cover minor issues.

In the case of failure of the vehicle wrap, Kranken Signs' responsibility is limited to, at its option, replacing and repairing the portions of the wrap that are defective or damaged. All repairs under the warranty are to be performed exclusively at the Franken Signs Charlotte NC, Pineville NC, or Atlanta GA facilities.

New materials created and installed in the process of performing the warranty repairs are covered under the same warranty coverage as the materials being replaced, but the warranty expiration dates on the new materials will be the same as the original materials with no extension to the original overall warranty term. Artwork must be printed from the original files. No changes or updates are permitted without additional charges.

This warranty does not cover damage done to the wrap, materials, or installation from the negligence, misuse as in lack of care of the wrap, failure to keep the wrap clean, damage from accidents, damage, from road debris, general wear and tear, or any other failure not of a product or installation origin. Damage to the wrap from pre-existing vehicle damage is also not covered under this warranty. The warranty does not cover damage to the wrap from any/all emblems left on the vehicle by the client that are wrapped over and cause an improper installation.

Most vehicle wrap failures will occur within the first month or so while the vehicle wrap material still has it's elasticity. Any bubbles or peeling should be brought to our attention within this period of time so that we can repair the issues while the vinyl still has pliability. Failure to bring in the vehicle to us immediately upon discovery of such issues will void this warranty. This warranty does not cover windshield wiper abrasion to window perforated wrap material.

The above warranty is the only warranty provided by Kranken Signs for its vehicle wrap product. Kranken Signs makes no other warranties or guarantees, either expressed or implied. This warranty supersedes all previous vehicle wrap warranty statements made by Kranken Signs. Warranty statement effective: January 1, 2013

We recommend keeping your wrap clean. You should wash your vehicle at least once a month, (yes, AutoBell is fine). For optimum longevity, garage or cover your vehicle at night.



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